

BUSINESS VOICE PRI FROM SHAW BUSINESS SOLUTIONS

Our PRI (Primary Rate Interface) service is fully scalable, with packages ranging from 8 to 23 voice channels. And, with advantages like proactive technical monitoring, bundled services, and a dedicated 24/7/365 Network Operation Centre staffed by IT professionals, you can rest assured that you are receiving the best quality product and the best possible value from Shaw Business Solutions' PRI.

SHAW BUSINESS SOLUTIONS' PRI FEATURES INCLUDE:

- Scalable PRIs from 8 to 23 channels
- Caller Display (where available)
- 10 Direct Inward Dial (DID) telephone numbers
- DID level billing
- Enhanced 911, 411 and 711 (Message Relay Service)
- 24/7/365 support and proactive technical monitoring
- Virtual Inbound Numbers
- Basic Toll-Free numbers available
- Account code summary report available

OTHER KEY BENEFITS:

■ Automatic Failover Feature

Redundancy is a hot topic in today's world. You can't afford to be out of touch with your customers. Our Business Voice PRI service ensures that even if your voice switch (PBX) fails, calls can be completed to the telephone number of your choice.

■ Release Link Trunking Feature

Businesses are always balancing the cost of communication resources with the capacity to service customers. At Shaw Business Solutions we understand the balancing act. That's why our Business Voice PRI service comes with Release Link Trunking – a feature that provides you with the ability to free up PRI channels when using the conference call feature on your switch (PBX).

■ Seamless Transition to SIP Trunking**

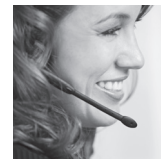
A question facing many businesses today is when and how to make the leap to the next version of voice technology. At Shaw Business Solutions we know that changes in technology can be disruptive, and that's why we've designed Business Voice PRI to allow your business to migrate to the next generation of voice technology when you are ready.

■ Customer Service

Shaw Business Solutions has a highly skilled, professional team working behind the scenes to make your transition as seamless as possible. Our customer service is renowned not only for our technical ability, but also for our reliable 24/7/365 service availability.

Call **1.866.244.7474** or visit **SHAWBUSINESSSOLUTIONS.CA** today

Behind every great business, there's Shaw Business Solutions.



SHAW BUSINESS SOLUTIONS

** Where available.